

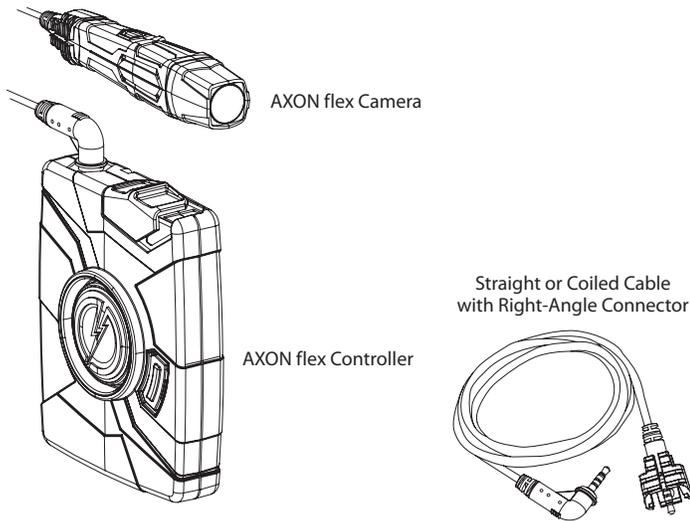


# TASER AXON flex Quick Start Guide

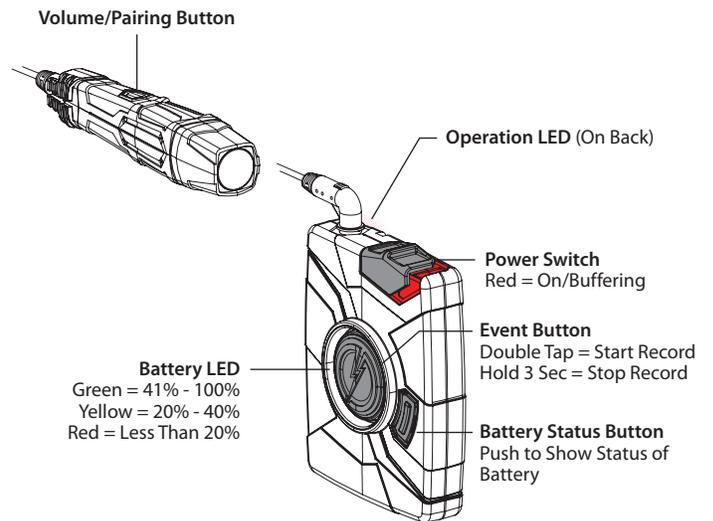
English (U.S./Canada/Australia/U.K.)

# AXON flex

## Hardware



## Quick Reference



### Step 1: Recording

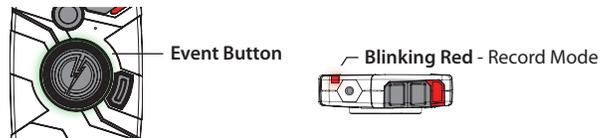
The AXON flex system has two operating modes. The default mode, or BUFFERING mode, provides pre-event buffering to capture activities that occur before you activate the EVENT (recording) mode.

1 Turn the system on. Move the ON/OFF switch to the ON position.



- The camera takes a few seconds to boot up and be ready to record (the red area under the switch will be exposed with the switch moved to the ON position).
- The operation LED will be solid red and then transition to blinking green when the system goes into BUFFERING mode.
- The system will go into BUFFERING mode after the boot up sequence. The BUFFERING mode holds the previous 30 seconds of video [NO AUDIO] leading up to the beginning of a recording.

- To record, quickly double-press the EVENT button.
  - The system now records audio as well as video.
  - The system will beep twice to let you know that recording started. The 2 beeps will repeat every 2 minutes (if the system is muted, there will be no audio notifications).
  - The operation LED will blink red.



- To stop recording and return to BUFFERING mode, press and hold the EVENT button for at least 3 seconds until there is a long, audible beep.

Because the system does not capture audio in BUFFERING mode, the first 30 seconds of a recorded event will be video-only (depending on your agency's settings). BUFFERING mode starts only after the camera is turned on. The system does not record when the AXON flex controller is turned off.

### Step 2: Controller Operation LED

The controller's operation LED displays the system's current operating mode.

Operating Mode	Controller LED
Recording	Blinking red
Buffering	Blinking green
Booting up/powering down	Solid red
Disconnect	Blinking yellow

### Step 3: Controller Battery LED

The controller's battery LED displays the battery's remaining capacity, when the device is being used or when charging.

Battery Capacity	Battery LED
Battery capacity is 41-100 percent	Green
Battery capacity is 20 - 40 percent	Yellow
Battery capacity is less than 20 percent	Red during operation; flashing red and yellow during charging
Battery critically low	Blinking red and yellow



## Step 4:

### Audio Notification

The AXON flex camera emits beeping sounds called audio prompts to notify you of the system status. These audio prompts usually occur after you perform an action with the controller.

Operating Mode	Audio Notifications
Powering on or off	One beep
Recording an event	Two beeps (sound every two minutes)
Press the battery button while the camera is recording	Two beeps
The device is ending an event and returning to BUFFERING mode	One long beep
The controller battery is at 20% capacity or lower	Four quick beeps (repeating every 20 seconds)
The system is in buffering mode	No beeps
Cable disconnect (camera will shut down)	One beep
Camera's memory is full (camera will not record)	Three beeps

## Step 5:

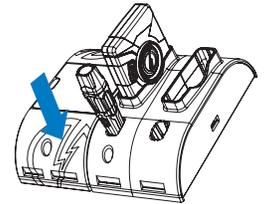
### Recharging the Battery and Uploading Data

If you do not have an EVIDENCE.com Dock, upload video with a Windows compatible computer using EVIDENCE Sync: [TASER.com/syncdownload](https://TASER.com/syncdownload).

- 1 Ensure the controller is off. Insert the camera and controller into the EVIDENCE.com Dock as shown.

The EVIDENCE.com Dock automatically uploads the data to EVIDENCE.com. When a video uploads successfully to EVIDENCE.com, that video is removed from the camera. (The camera must be registered to your EVIDENCE.com account.)

- 2 At the beginning of the next shift, ensure that your camera (if one has been assigned to you) displays with a green LED before removing it from the EVIDENCE.com Dock.



## Step 6:

**Camera Upload Status LED** When you plug your camera into the EVIDENCE.com Dock, the LED on the camera displays the system's status.

System Status	Camera bottom LED indication
Initial connection (momentary)	Solid red (for 20 seconds or fewer)
In queue awaiting upload	Solid yellow
Uploading data	Blinking yellow – <b>DO NOT</b> remove the camera from the EVIDENCE.com Dock
Device ready (all videos uploaded successfully)	Solid green
Device not assigned, agency mismatch, camera set in the offline mode, or device error	Blinking red
EVIDENCE.com Dock has no communication with the camera	LED off
Firmware update, internal battery charging, extremely low battery, or memory full	Blinking red and yellow – <b>DO NOT</b> remove the camera from the EVIDENCE.com Dock
Network error	Blinking red, yellow, and then green
Transfer error, device re-trying to transfer	Blinking green and yellow

## Step 7:

### Using AXON Mobile

The AXON Mobile application enables you to replay video and add metadata (GPS, title, case ID, and category) to your videos using a smart phone or multimedia player.

- 1 Using your smart device, download the AXON Mobile application from the Google Play store or the iTunes App Store. Search AXON Mobile.
- 2 On your smart device, open the AXON Mobile application and follow the onscreen instructions for Bluetooth pairing. See diagram below (or see Step 8: Pairing an AXON flex camera with a Smart Device).
- 3 To add categories to your videos you will need to sign into your agency. In the AXON Mobile app go to the Settings menu, select Agency, enter your email address and select your agency. You will now be able to add categories to your AXON flex videos. (Must be connected to Internet.)

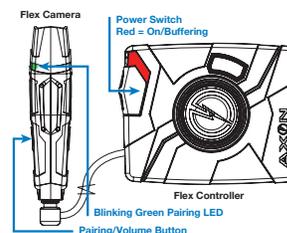


**Note:** All data is stored on the AXON flex camera. No videos are stored on your smart device.

## Step 8:

### Pairing an AXON flex Camera with a Smart Device

- 1 While holding down the volume/pairing button, move the ON/OFF switch on the AXON flex controller to the ON position.
- 2 Wait until you hear 3 beeps. The pairing LED will blink green.
- 3 Release the volume/pairing button.
- 4 Using your smart device's Bluetooth settings, pair with the AXON flex camera.
- 5 You will hear 3 beeps when devices are paired. The AXON flex system will then go into BUFFERING mode.



- 1 Hold down pairing/volume button
- 2 Turn on AXON flex controller
- 3 Pairing LED will blink green; you will hear 3 beeps

For more information, see the *AXON flex System User Manual*, *EVIDENCE.com Dock Quick Start Guide*, *AXON Mobile for Android Devices User Manual*, or *AXON Mobile for iOS Devices User Manual*, available at [www.TASER.com](http://www.TASER.com), [au.TASER.com](http://au.TASER.com), [uk.TASER.com](http://uk.TASER.com).

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